

Our Mission: To be the leading source for sales and marketing information, knowledge, business development and networking for professionals in tourism, travel and hospitality.

HSMAI Chapter Operation Guidelines

The information contained in Operational Guidelines is updated as needed because of changing policies, program enhancements and new chapter resources. The purpose and intent of these guidelines is to provide HSMAI's chapter board members with:

- Membership Structure & Policies
- Chapter Structure & Policies
- Recommend Procedures

As you use this resource please let the chapter relations office know of any discrepancies you may find and/or any suggestions you have for us to provide information not included in this chapter operational guideline.

Chapter Staff Resources:

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